

Sohee Bae

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A UX/UI Designer striving to create intuitive and effective designs that can bridge understanding between the user and the company's product. Focuses on improving the experience so it feels immersive and addresses the user's needs. Ultimate goal is to create products that are not only visually appealing, but also easy to use and navigate.

Education

University of California, Irvine | B.A. Psychological Science, Minor in Management | 09/2019 - 06/2022

General Assembly | User Experience Design Immersive | Remote | 12/2022 - 03/2023

Skills

- UX Design Practices: UX & UI Design, Information Architecture, Competitive Analysis, User Research, Affinity Diagramming, Persona Creation, Sketching, Wireframing, Prototyping, Presenting, Storytelling, Visual Design
- Tools: Figma, Google Suite, Zoom, Microsoft Suite, SquareSpace, Trello, Asana, Slack

Experience

Patient Care Assistant | *Oak Health Center* | Laguna Hills, CA | July 2023-present

- Updating electronic medical records while also protecting patient confidentiality
- Logging voice messages and relaying messages to patient care team for time sensitive issues
- Communicating with patients for uncollected balances and collecting payment over the phone

User Experience Design Immersive | *General Assembly* | Remote | Dec 2022-Mar 2023

- 500+ hour User Experience Design program focused on user-centered design methods, design thinking skills, team collaboration, and client relations.
- Developed a portfolio of individually and collaboratively focused in-class projects and designed client based projects:
- **Hold Each Other Accountable App**: created a management and planning app for parents with special needs children.
- **Morning Lavender Website**: redesign of a small business womens' boutique e-commerce website. Conducted research, usability testing, and prototyping.
- **Amazon Kindle App**: designed book club integration and community functionality within current Kindle App while also redesigning to improve aesthetic and user flow.

Food Runner | *Din Tai Fung Restaurant* | Costa Mesa, CA | Aug 2022-Dec 2022

- Delivered food items to tables according to order documentation, minimizing wait times.
- Cleared tables immediately after guests left in preparation for the next party.
- Checked dining area supplies of linens, wrapped silverware and replenished low stock.

- Enhanced dining room operations by removing empty dishes, glassware and silverware to shorten bussing times.

Strategy & Operations Intern | *Jazz Hands For Autism* | Remote | Aug 2021-Dec 2021

- Assisted JHFA Operations Director with project management with the main project as the JHFA Course Handbook.
- Updated/Created documents, videos, and infographics for students concerning all course information.
- Worked closely with Instruction Designer to brainstorm ideas for improving remote instruction for music instructors.

Team Member | *The Alley* | Irvine, CA | Mar 2020-Apr 2021

- Barista, Cashier, Expo
- Trained new team members by relaying information on company procedures and safety requirements.
- Processed POS transactions, including checks, cash and credit purchases or refunds.
- Learned every menu preparation and numerous off-label drinks to meet all customer needs.
- Handled troubleshooting tasks and used repair methods to immediately rectify assembly line issues.

Server | *K-Bop Korean Cuisine* | Irvine, CA | Aug 2018-Aug 2019

- Joined the team before official opening and contributed to the foundation of organization and systems.
- Responsibilities included cash handling, food preparation, serving food, training new staff, and cleaning.